



Havering Safeguarding Children's Partnership

May 2026

Dear Colleagues,

Re: How to resolve professional concerns about a child

I would like to advise you and staff in your organisation who have a child protection responsibility how to take action using the appropriate channels when you believe that your professional opinions have not been acted on appropriately. Please disseminate this advice widely to appropriate staff. This letter goes with the guidance set out in our HSCP Dispute Resolution Guidance [here](#)

For example, if you have concerns regarding the lack of response to professional opinions and judgements expressed by your staff about safeguarding matters including concerns that any agency is not taking appropriate actions regarding the well-being of a child or are not responding in a timely fashion to your concerns. Below are the relevant contacts to support resolving your concerns:

In the first instance, please raise any concerns directly with the manager of the allocated worker in any agency. If you feel your concerns have still not been acted on appropriately then please escalate your concerns to the relevant senior manager.

NEL ICB	Named GP Children	richard.burack@nhs.net
	Designate Nurse Children	paul.archer@nhs.net
	Designate Nurse Adults	joy.maguire@nhs.net
Havering Council Housing	People (Homelessness etc) darren.alexander@haverling.gov.uk	People (Homelessness) Patrick.Odling-Smee@haverling.gov.uk
	Resources (property) katri.wilson@haverling.gov.uk	Resources (property) Paul.walker@haverling.gov.uk
Havering Council Children's Services / Starting Well	Following escalation to Team Managers, Heads of Service:	Director of Starting Well tara.geere@haverling.gov.uk
	Heads of Service: Safeguarding sacha.rymell@haverling.gov.uk	
	Children in Care & Fostering jannine.layhe@haverling.gov.uk	
	MASH, Family Help, Partnerships, Targeted Support & Youth Justice	
	Assistant Director daniel.silva@haverling.gov.uk	



	Following escalation to Team Managers, Heads of Service: Safeguarding, Children with Disabilities, Corporate Parenting (foster care) Assistant Director alex.kaitell@havering.gov.uk	Director of Starting Well tara.geere@havering.gov.uk
	CP Conferences & Children in Care Reviews	Principal Social Worker / Assistant Director charmaine.malcolm@havering.gov.uk
	LADO lisa.kennedy@havering.gov.uk	charmaine.malcolm@havering.gov.uk
Havering Council Adults' Services	Safeguarding AD Jessica.dennis@havering.gov.uk	Living Well 18-65 Patrick.Odling-Smee@havering.gov.uk Ageing Well 65+ lurleen.trumpet@havering.gov.uk
Havering Community Safety Partnership	(including DVMARAC) diane.egan@havering.gov.uk	Head of Service Enforcement & Safety chris.mcavoy@havering.gov.uk
NELFT	Named Nurses for Children helen.chesterton@nelft.nhs.uk CAMHS Service Manager: nicola.upton@nelft.nhs.uk	Assistant Director for Safeguarding Children Pippa.Ward@nelft.nhs.uk
BHRUT	Named Doctor (Children): bobby.ruge@nhs.net Named Doctor (Adults): osman.shariff@nhs.net	dcapasso@nhs.net Assistant Director for Safeguarding, Named Midwife (Daniela Capasso)
CGL (Change, Grow, Live)	Rajia.Sultana@cgl.org.uk Quality & Safeguarding Lead	Mohammed.Juned@cgl.org.uk CGL Services Manager
EA BCU Met Police MASH / CAIT	Detective Chief Insp henry.o.akhigbe@met.police.uk ;	Children: Detective Super Charmaine.C.Laurencin@met.police.uk
Safer Neighbourhoods	Exploitation / Missing: Detect Chief: emma.aston@met.police.uk	Superintendent Sharon.brind@met.police.uk
DVMARAC	Det Insp Dave.Reddy@met.police.uk	Superintendent Sharon.brind@met.police.uk
Police Overall	Children: Detective Super Charmaine.C.Laurencin@met.police.uk (Head of Public Protection)	Adults: Superintendent Sharon.brind@met.police.uk



Education	School Admissions, Attendance & Inclusions Janet.James@havering.gov.uk	Assistant Director Education Trevor.Cook@havering.gov.uk
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If you have any general enquiries, please contact Elisabeth Major, HSCP Manager on 07958 741 588, alternatively email elisabeth.major@havering.gov.uk or safeguardingpartnerships@havering.gov.uk

Please bring this letter to the attention of all staff.

Yours sincerely,

HSCP Delegated Safeguarding Partners

Korkor Ceasar, Associate Director for Safeguarding Children, NEL ICB

Commander Dan Card EA BCU, Met Police

Tara Geere, Director of Starting Well, Havering Council

Trevor Cook, Assistant Director of Education, Havering Council